



HAWAII INTERNATIONAL CHILD

A state licensed, non profit, adoption agency, established 1975

Annual Report 2008

Letter from the ED/CEO

The year 2008 proved that once again, with hard work and a community focus, it's possible to overcome challenges and reap the benefits of a meaningful mission. In the past year HIC made important choices, tightened its belt, enjoyed a leaner and highly diligent staff and continued its 33 year history of creating families through adoption. New intercountry adoption programs saw HIC moving into new areas of the globe, serving a more diverse population of children than ever before. An ambitious event's calendar brought more of our children and families together for important social and support services. As always, we have our broad and loyal community of families, volunteers, staff and board members to thank for our success.

With aloha,

Kristine Altwies, MA
Executive Director/CEO

The HIC Mission

Hawaii International Child's mission is to help orphaned and needy children find loving families, while helping parents adopt children they wish to love and raise. Through education, humanitarian aid, adoption advocacy and service programs, we strive to encourage the bond between children and their forever families.

2008 Hawaii International Child Programs and Services

Adoption Programs

Africa
China
China Waiting Child
Domestic
Hong Kong
Taiwan
Vietnam

Other Services

Hawaii Department of Human Services (DHS) – Foster Home Services
Birth Mother Counseling Services
Home Study Services
Post Adoption Services

2008 Hawaii International Child Board of Directors

Jon Steiner

Chairman of the Board – Attorney

Roger Forness

Vice Chairman – VP of Technology/Media Company

Jane Miyake

Secretary – Director of Health Services/Health Management Organization

Gigi Davidson

Treasurer – Small Business Owner/Educational Services

Darlene Blakeney

Director – Chief Financial Officer/Private School

Vernon Chock

Director – Small Business Owner/Real Estate

Susan Wood Hamilton

Director – Associate Professor of English

Deborah Leong-Yep

Director – Human Resource Director/Department Store

Gregg Matsuura

Director – Financial Analyst

Garrett Sullivan

Director – Small Business Owner/Construction

2008 Hawaii International Board of Directors Meeting Schedule

February 10, 2008 - Annual Meeting

February 20, 2008; March 15, 2008; April 22, 2008; July 23, 2008; August 20, 2008; October 2, 2008; November 19, 2008

Hawaii International Staff

Kristine Altwies. MSW – ED/CEO

Jill Briggs, LSW, Social Worker

Dorothy Chen, MBA – Compliance Officer

Ruthanne Chuck – Senior Program Director

Janet Jin – China Waiting Child Program Director

Lacey Meyer -- Intern

Shannon Murphy – Director of Operations

Clarie Santos, LSW – Director of Social Work

John Trowbridge, PhD – Asia Program Director

Number of Children Placed – July 1, 2007 – June 30, 2008

Vietnam – 5
China – 29
Kazakhstan – 1

Number of Children Placed – July 1, 2008 – December 30, 2008

China – 11
Vietnam – 11
Africa - 3

New Client Applications – January 1, 2008 – December 31, 2008

China – 15
Home Study Services – 43
Hawaii Department of Human Services – 48
Hong Kong – 6
Taiwan – 12
Vietnam – 3
Africa – 12
Domestic Adoptions – 2
Post Placement Services – 17
Other - 1

How They Heard about HIC:

Friend – 33
Internet – 31
Newspaper – 3
Yellow Pages – 1
Professional – 9
Radio - 1

Outcomes Measures

From July 1, 2007 – through June 30, 2008 HIC placed 35 children into adoptive families. HIC sent out electronic surveys to all families. Twenty-three (23) surveys were returned. This survey asks respondents to answer yes/no questions.

- 1) Are you happy with your child? 23 (100%) YES
- 2) Have you or has HIC addressed your child's developmental assessment needs? 16 (70%) YES
- 3) Have you taken your child for a medical evaluation? 23 (100%) YES
- 4) Have you readopted your child in a local family court? 9 (39%) YES
- 5) Does your foreign born child have U.S. citizenship? 23 (100%) YES
- 6) Have you or has your child had any interactions with child protective services? 23 (100%) NO

HIC 2008 Case Record Review

HIC conducts a quarterly Case Record Review (CRR) as required by Hague accreditation standards. Case records are selected at random based on criteria provided by Hague standards.

Data provided equals the sum of all four quarters of 2008.

Cases reviewed 314

Appropriate service plans – 95%

Compliant cases – 93%

Client did not file grievance – 100%

Client served in appropriate time – 100%

Client should continue as indicated – 100%

2008 Consumer Satisfaction Surveys

This year HIC forwarded its Consumer Satisfaction Surveys (CSS) via electronic mail. The response rate is contributed to use of a new delivery mechanism and highlights the need for improved communication with consumers if electronic surveys are to be used in the future.

58 surveys emailed

26 completed surveys returned to HIC

45% completion rate

Consumers were asked to rate HIC on a scale of one (1) to five (5). Five is strongly agree, 1 is strongly disagree. No ratings of 1, 2, or 3 were received.

- 1) Overall satisfaction with HIC – 21 (81%) rating of 5, 5 (19%) rating of 4
- 2) Satisfaction with HIC services – 25 (96%) rating of 5; 1 (4%) rating of 4
- 3) Services and processes were explained clearly – 19 (73%) rating of 5; 7 (27%) rating of 4
- 4) Services provided in a timely manner – 18 (69%) rating of 5; 8 (31%) rating of 4*
- 5) Services provided were culturally sensitive – 23 (88%) rating of 5; 3 (12%) rating of 4
- 6) Would recommend to others – 21 (81%) rating of 5; 5 (19%) rating of 4

* Comments for question #4 included disappointment over the length of time required to adopt a child internationally, having less to do with HIC services and more to do with processing time overseas.

Events In 2008 HIC increased its offering of events – bringing more families and children together, raising awareness about adoption, and increasing fundraising efforts.

In February **HIC's Big Island Ohana**, led by the Mulligan family, organized the making of hats which were distributed to China orphanages just in time for one of the harshest winters on record.

Lunar New Year Event - For the 13th year in a row, HIC held its highly popular Lunar New Year Event on February 17, 2008 in celebration of the Year of the Rat. This year the event was held at Kapiolani Park. Frances Altwies painted faces while staff and families held balloon animal workshops for both children and adults. Story Time made way to crafts on the "Fun Mat" as artists created their own designer visors. The Mandarin class performed its traditional annual recital and the Hawaii Lion Dance Association brought their loudest lions and drums for the traditional dance. Shave Ice was a welcome treat provided by Kelly and Dwayne Lim.

Africa Picnic - On May 17, HIC sponsored its first Africa picnic for families considering adoption from Africa. The event was highlighted by the attendance of a visiting government official, and many enthused prospective adoptive families. The resulting program saw the creation of 2 new families with children from Africa in 2008.

Mandarin for Keiki – Based on client demand, HIC continued its popular Keiki Mandarin classes in 2008. Teachers Janet Jin and Xuwei Malik conducted two to three weekly classes at HIC throughout the year. The majority of the 21 students are adopted from China. Students learned to sing and count, and practiced simple sentences and phrases. The classes were open to the HIC community and friends and family members.

CPR for Infants and Children – With a desire to serve our families with younger children, HIC continued to offer its CPR class in 2008. Many thanks to the Honolulu Fire Department which provides its capable and friendly firemen to conduct these classes at HIC.

Adoption Month Picnic - On November 16, 2008 at Magic Island HIC invited families and friends to celebrate adoption month. University of Hawaii Students assisted with games and crafts. Balloons and the bounce house were the big attractions for the little ones (and some not so little ones!)

HIC Honolulu City Lights Trolley Ride held on December 10 and 11, 2008 delighted HIC children for the 6th year in a row. HIC was happy host many of our families and friends for holiday cheer. Families arrived at HIC for cookies and holiday music, had photos taken by our Christmas tree, and rode the trolley through downtown Honolulu to the sound of holiday carols. This event was open to the HIC community and friends and family members.

An Adult Adoptee Panel Discussion was taped in December at the `Olelo studio as part of their Giving Aloha program. The episode is available for viewing on the web at:

http://olelo.granicus.com/MediaPlayer.php?view_id=30&clip_id=4716&publish_id=&event_id=

Hague Accreditation – In 2008 HIC was happy to be counted among its peers across the United States, in receiving a full, five year, unconditional Hague Accreditation. HIC thanks long-time HIC friend, employee and supporter, Bal Patterson for her tireless efforts in overseeing HIC's Hague Accreditation Process.

Audited Financial Statement

January 1, 2008 – December 31, 2008

Income

Program Fees \$641,224

Contributions \$33,916

Investment Income \$635

Miscellaneous Income \$5,593

Total Revenue \$681,368

Expenses

Management and General \$78,984

Salaries and Benefits \$307,187

Direct Program Costs \$304,258

Fundraising \$8,540

Total Operating Expenses \$391,782

Total Expense \$698,969

Net Loss \$17,601

Assets

Current Assets \$233,428

Property and Equipment net \$22,257

Other Assets \$43,979

Total Assets \$299,664

Liabilities

Current Liabilities - \$14,940

Other Liabilities - \$105,372

Total Liabilities - \$120,312

Total Net Assets - \$179,352

Total Liabilities and Net Assets - \$299,664

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